

MICE Specialist/Travel and Experiences Design Consultant

Eurotravel Solutions is one of the leading agencies in the field of MICE (meetings, incentives, conferences and events) for corporate clients worldwide.

We are looking for a creative and enthusiastic MICE specialist/travel and experiences design consultant to join our team and help us create unforgettable experiences for our customers.

As a MICE specialist/travel and experiences design consultant, you will be responsible for:

- Processing inquiries from our international markets for the destinations Germany and Austria
- Designing and developing customized programs that meet the customers' budget and objectives as well meet or even exceed their expectations
- Calculating and presenting competitive and attractive offers
- Implementing the programs operationally and ensuring quality standards
- Proactively marketing ready-made program ideas to potential customers

To be successful in this role, you should have the following skills:

- A passion for developing experiences that inspire, motivate and reward our customers
- A confident and likeable approach to customer service and communication
- A compassionate and empathetic attitude that allows you to understand our customers' ideals, needs and preferences
- A strong organizational and planning ability that ensures accuracy and reliability
- Experience in tourism, hospitality, event management or related field
- A fluent command of English and German, both written and spoken. Other languages are an asset
- A good knowledge of the destinations Germany and Austria, as well as the MICE industry trends and best practices

We are looking for someone who:

- Enjoys developing experiences that delight and inspire travellers
- Approaches customers confidently and with empathy
- Is reliable and accurate in their work

If you are interested in this exciting opportunity, please send your resume/CV and cover letter to mateja.bauer@eurotravel-solutions.com

We look forward to hearing from you!

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